

**Re: 872448N - Information About Your Claim From QBE**

QBE-ClaimsNotification.US-BOX@us.qbe.com &lt;QBE-ClaimsNotification.US-BOX@us.qbe.com&gt;

Tue 10/18/2022 1:49 PM

To: cheikinm@msn.com &lt;cheikinm@msn.com&gt;; patti.cheikin@gmail.com &lt;patti.cheikin@gmail.com&gt;

📎 2 attachments (54 KB)

HTMLImage34.jpg; HTMLImage38.jpg;



Dear ,

Thank you for reporting your claim. We understand this can be a difficult time and are ready to help. Our goal is to make the process as quick and easy as possible for you while delivering the best outcome your coverage provides.

The purpose of this e-mail is to share the name and contact information of the QBE Claims Professional who will work with you on your claim. We have also listed a few pertinent facts about your coverage and the services available.

**Claim Number and QBE Claims Professional Name**

The claim number assigned to you is 872448N.

The QBE Claims Professional assigned to your claim is Jay Crawley.

Jay will contact you in the next 1 - 2 business days to discuss the details of your loss. You can contact Jay any time during normal work hours (see contact information below).

**Emergency escalation**

If you have a severe loss and it is clear you need immediate assistance, your claim will be escalated, and a QBE representative will call you back within approximately 1 - 2 hours. We can often help to arrange temporary living or other loss mitigation services that may be necessary.

If you must relocate because of the loss, be sure you keep your receipts for lodging or food. You may be able to recover these costs for normal living expenses, depending on your policy.

**Preventing further loss or damage**

Please note that it is your responsibility to take any immediate actions needed to prevent further loss or damage and ensure the safety of you and those around you. Take photos and keep receipts for any expenditures as these costs may be covered under your policy.

Permanent repairs to bring your property back to its condition just prior to the loss, however, should only start after our inspection.

**Water damage assistance**

When you report water damage you may be referred to QBE's loss mitigation vendor. They will call you to determine if they can help with cleaning up water and the drying out process.

**Something stolen or vandalized?**

Inform the police.

**Need to send us a document or file related to your claim?**

Email it to ClaimMail@us.qbe.com with the claim number in the subject line. Or reply to this e-mail and attach the information you want to send us.

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## CLAIM INFORMATION

Claim Number: 872448N  
Date Reported: October 18, 2022  
Date of Loss: October 12, 2022  
Reported By: Michael Cheikin  
Insured Name: Michael I & Patti B Cheikin

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## QBE CLAIMS PROFESSIONAL INFORMATION

Name: Jay Crawley  
Phone: 972-398-6378  
Work Hours: 8:30 AM to 4:30 PM Central Time (Central)

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POLICY ISSUED BY THE FOLLOWING QBE COMPANY: QBE Specialty Insurance Company

If you have questions about your claim you can reply to this email and we will get back to you at the earliest opportunity.

Thank you for choosing us as your insurance company.

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