RE: Cheikin reply

Benjamin Barker <barkerb@bathkitchenandtile.com>

Tue 7/26/2022 11:15 AM To: MICHAEL Cheikin <CHEIKINM@msn.com> Cc: Patti's Gmail <patti.cheikin@gmail.com>

There were a total of 3 touch up kits delivered. 1 ships with every sink base and 2 were delivered. There should have been some on site and available for use. Lloyd has asked for some so I am to assume that there is not. We need to get these things ordered so he can finish your kitchen. I looked and I do not have any of those color fillers in our warehouse and it has to be ordered. Please advise.

From: MICHAEL Cheikin <CHEIKINM@msn.com>
Sent: Tuesday, July 26, 2022 10:57 AM
To: Benjamin Barker <barkerb@bathkitchenandtile.com>
Cc: Patti's Gmail <patti.cheikin@gmail.com>
Subject: Re: Cheikin reply

Hi Ben,

Thanks for your prompt reply.

Enclosed is the email of 11/18/2021 where Jim confirmed the cancellation of the sink.

A trip to Harbison for the handles, repair items and sink return is no big deal for us.

I have also enclosed an email from Pat 4/5/2022 where she acknowledged a need to repair the nicks and small damages that occur during shipping. Did you imply in your last email that a touch-up kit was or should have been included with the shipment. **Please clarify.**

Regarding the handles, **please do send any documentation** regarding this delay since the timing of all of this is needed by our attorney. Any purchase orders and emails would be appreciated.

Best, Michael and Patti

From: Benjamin Barker <<u>barkerb@bathkitchenandtile.com</u>>
Sent: Monday, July 25, 2022 12:53 PM
To: MICHAEL Cheikin <<u>cheikinm@msn.com</u>>
Cc: Patti's Gmail <<u>patti.cheikin@gmail.com</u>>
Subject: RE: Cheikin reply

Handles

The supplier does not have them in stock and are shipping to this location the first week of September. This is the manufactures second attempt to ship them. The first was delivered to the wrong address. These will be shipping direct from the actual manufacture and not the supplier.

On Tuesday, at 1:16 Pm Diane set Patti an email stating that the handles were in fact on order. I ordered them on order number 7519-1A. I can forward you the email and it was sent to patti.cheikin@gmail.com. I can forward you the email if you would like.

I am trying to get together a punch list for you to get your kitchen done. The glide is a warranty item and will be ordered as such. Lloyd has asked for some touch up kits and fillers that are needed to finish and correct

installation errors. He may need additional items to complete the job. I can not process these items against the warranty as they were provided and shipped with the kitchen. They are not overly costly but they will occur a cost...

I do not have an email from Jim in regards to the sink. Please feel free to send me any that you have from Jim, Haley or Pat.

With fuel costs still thru the roof, I can not send a truck from Wilmington to pick up the sink. You can drop it off when you have Lloyd pick up the filler, glide and touch up kits. As you do not live here full time, I will have them ship the glide here. It would normally ship direct to the job. The filler will have to be ordered and I will be selling the touch up kits from stock.

We still have a balance due in the amount of 1858.54. I can not apply the sink against that balance as it is not in my possession.

Please feel free to reach out to me with any questions. Thanks Ben

From: MICHAEL Cheikin <<u>cheikinm@msn.com</u>>
Sent: Monday, July 25, 2022 11:29 AM
To: Benjamin Barker <<u>barkerb@bathkitchenandtile.com</u>>
Cc: Patti's Gmail <<u>patti.cheikin@gmail.com</u>>
Subject: Cheikin reply

Hi Ben,

Michael and Patti Cheikin here. Please send all emails to both of us. Regarding the punch list and finishing up:

- 1. Handles. At least twice you told us you had ordered the balance of the long handles over the past several months. However Patti found out from Diane K. on 7/12/2022 that they were not ordered and that she was going to place the order. This has caused a delay in the project since they are ready to install the handles. Please confirm that the handles were ordered and the estimated delivery date to our home.
- 2. One of the cabinets had a broken track. Lloyd sent you a picture. Please confirm and let us know when the repair/replacement will be available for Lloyd.
- 3. The Kohler sink--Jim Osman confirmed the cancel of the sink and you told us that BKT would be picking it up when the handles were delivered and that the value will be credited when the final bill(s) were settled. Please refer to Jim, Pat and Haley's emails to track our agreements. Please confirm.
- 4. You mentioned other "things". Please specify.
- 5. As you know Ian McCarty of Coastal Home Experts abandoned the job and has been replaced by Lloyd Evans. Our attorney advises that all communications going forward are in writing.

We look forward to hearing back and finalizing!

Best, Michael and Patti